

Japan

# Kiroro Grand



## Resort Highlights

- Experience the ultimate adventure in every season, with thrilling escapes amidst nature's playground in both summer and winter.
- Immerse in the native Hokkaido culture while experiencing the enchanted forest-inspired theme of the resort – an ideal setting for exclusive corporate retreats, unique incentive travel programs and team
- A curated international buffet selection designed to cater to diverse palates.
- Ensure everyone leaves with unforgettable memories through a wide selection of activities and authentic Japanese experiences, including the timeless tradition of a Japanese Onsen and a



# Summary

|                                 |           |
|---------------------------------|-----------|
| <b>Accommodation</b>            | <b>4</b>  |
| <b>Corporate events</b>         | <b>12</b> |
| <b>Sports &amp; Activities</b>  | <b>18</b> |
| <b>Swimming Pools</b>           | <b>20</b> |
| <b>Club Med Spa by Mandara*</b> | <b>22</b> |
| <b>Excursions*</b>              | <b>23</b> |
| <b>Restaurants &amp; Bars</b>   | <b>24</b> |
| <b>Practical Information</b>    | <b>26</b> |



# Accommodation

266 rooms



## Superior



| Name                        | Min. m <sup>2</sup> | Highlights | Capacity |
|-----------------------------|---------------------|------------|----------|
| Superior Room               | 36                  |            | 1 - 2    |
| Junior Family Superior Room | 37                  |            | 1 - 3    |
| Family Superior Room        | 42                  |            | 1 - 4    |

### Equipment

- Air conditioning
- Telephone
- TV Screen
- Wi-Fi Access
- Kettle - Coffee/tea making facilities
- Mini fridge at your disposal
- Iron and ironing board in the room
- Umbrella
- Safe deposit box
- Heating
- Electricity : 100-127 V

### Bathroom

- Bathtub
- Hair dryer
- Amenities : shampoo, shower gel, body lotion
- Bathrobe
- Slippers

### Services

- Concierge service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing

## Deluxe



| Name                               | Min. m <sup>2</sup> | Highlights           | Capacity |
|------------------------------------|---------------------|----------------------|----------|
| Junior Family Deluxe Room          | 43                  | Living Room          | 1 - 3    |
| Junior Family Deluxe Room - Tatami | 65                  | Living Room, Balcony | 1 - 3    |

### Equipment

- Air conditioning
- Telephone
- Sofa
- TV Screen
- Wi-Fi Access
- Kettle - Coffee/tea making facilities
- Mini fridge at your disposal
- Iron and ironing board in the room
- Umbrella
- Safe deposit box
- Baby bed(s)
- Heating
- Electricity : 100-127 V

### Bathroom

- Bathtub
- Hair dryer
- Amenities : shampoo, shower gel, body lotion
- Bathrobe
- Slippers

### Services

- Concierge service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing
- Minibar (non-alcoholic drinks) - refilled weekly

## Suite



| Name                                      | Min. m <sup>2</sup> | Highlights                            | Capacity |
|---|---------------------|---------------------------------------|----------|
| Junior Family Suite - Mobility Accessible | 60                  | Living Room                           | 1 - 3    |
| Junior Family Suite                       | 60                  | Living Room                           | 1 - 3    |
| Family Suite                              | 72                  | Living Room                           | 1 - 4    |
| Master Family Suite                       | 139                 | Living Room, Children's Separate Room | 1 - 5    |

### Equipment

- Air conditioning
- Telephone
- TV Screen
- Wi-Fi Access
- Kettle - Coffee/tea making facilities
- Iron and ironing board in the room
- Umbrella
- Safe deposit box
- Heating
- Electricity : 100-127 V

### Bathroom

- Shower
- Hair dryer
- Bathtub
- Bathrobe
- Slippers
- Spa brand amenities : shampoo, shower gel, body lotion

### Services

- Free lunch for G.M® who arrive before 3pm
- Inclusive of room service for continental breakfast
- Priority booking at Club Med Spa
- Concierge service
- Turn down service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing
- Priority booking at the Speciality Restaurant
- Minibar (non-alcoholic drinks) - refilled daily

# Corporate events

Convention, seminar, privatisation, incentive, team building...  
Whatever your needs, our experts will work with you from A to Z  
to design your event.







# Enhance your event

From private cocktails to team building and coffee breaks...  
Create an event that reflects your image !



## Team Buildings & Events\*

To unite your teams and create unforgettable experiences, we offer a wide range of customised concepts, tailored events, and unique entertainment options designed to meet your expectations.

## Cocktails and Coffee breaks\*

Understanding that the success of your events also relies on private, convivial moments, we offer a range of exclusive cocktail and coffee break services tailored to your needs.



\*on demand

# Sports & Activities



## Land Sports & Leisure

|                            | Group Lessons                             | Free Access | At extra cost course | Min. age (years) |
|----------------------------|---|-------------|----------------------|------------------|
| Golf*                      | All levels                                |             | ✓                    | 8 years old      |
| Frisbee                    |   |             |                      |                  |
| Biking                     |   | ✓           |                      | 8 years old      |
| Hiking                     | All levels                                |             |                      | 4 years old      |
| Swimming Pool              |   | ✓           |                      |                  |
| Traditional Japanese Onsen |   | ✓           |                      |                  |
| Fitness                    | Group lessons for all levels              |             |                      | 16 years old     |
| Mountain board             |   | ✓           |                      | 11 years old     |
| Park golf                  |   | ✓           |                      | 8 years old      |
| Tennis                     | Group lessons for all levels              |             |                      | 4 years old      |
| Ioga                       | Group lessons for all levels / All levels |             |                      | 8 years old      |
| Cardio-Training            | Free access                               |             |                      | 16 years old     |
| Disc golf                  |   | ✓           |                      | 12 years old     |
| Team sports                | Free access                               |             |                      | 8 years old      |
| Table tennis               | Free access                               |             |                      |                  |
| Entertainment              |   | ✓           |                      |                  |
| Herbal Tea Class           |   |             |                      |                  |
| Excursion*                 |   | ✓           | ✓                    |                  |

\*on demand  
 \*\*Depending on weather conditions  
 \*\*\* Pre-bookable green fee packages at extra cost

# Swimming Pools



## Indoor swimming pool

Indoor Pool



Enjoy a refreshing swim in the heated pool, designed for both relaxation and exercise with various zones:

- Adult Pool Area
- Kids Pool Area

Children are under the supervision of their parents or an accompanying adult.

**Heated**

## Club Med Spa by Mandara\*



Discover one of the most ancient of Asian rituals, blending beauty and exotic luxury. Combining Balinese traditions and European techniques, Mandara makes the art of treatment an experience of generosity. Since the dawn of time, this passion for equilibrium and the moment of grace touches the very soul.



\*on demand

## Excursions\*



### **Nature getaways :**

Blue Cave Cruise Boat & Rafting

### **Connecting with culture :**

Music Box DIY / Otaru cruising boat - Night / Glassblowing / Horse riding / Kimono Rental / Otaru cruising boat - Day

\*on demand

# Restaurants & Bars



## Bars

**Yotei**  
Main bar

## Restaurants

**Yoichi**  
Main Restaurant



Discover our signature buffet and relish Japanese delicacies made from the finest seafood, alongside a tempting selection of Asian and international dishes, all fresh from our live cooking stations. The contemporary decor pays tribute to the enchanting beauty of Hokkaido's forests.

**The Ogon**  
Specialty Restaurant



Immerse in the tradition of comforting hotpots at Ogon. Drawing inspiration from Japanese, Korean, Chinese, and Thai cuisines, this interactive dining experience showcases fresh Otaru seafood, Hokkaido meat, and vegetables. A must-try dining experience to share with loved ones.

**The Ebisu\***  
Specialty Restaurant



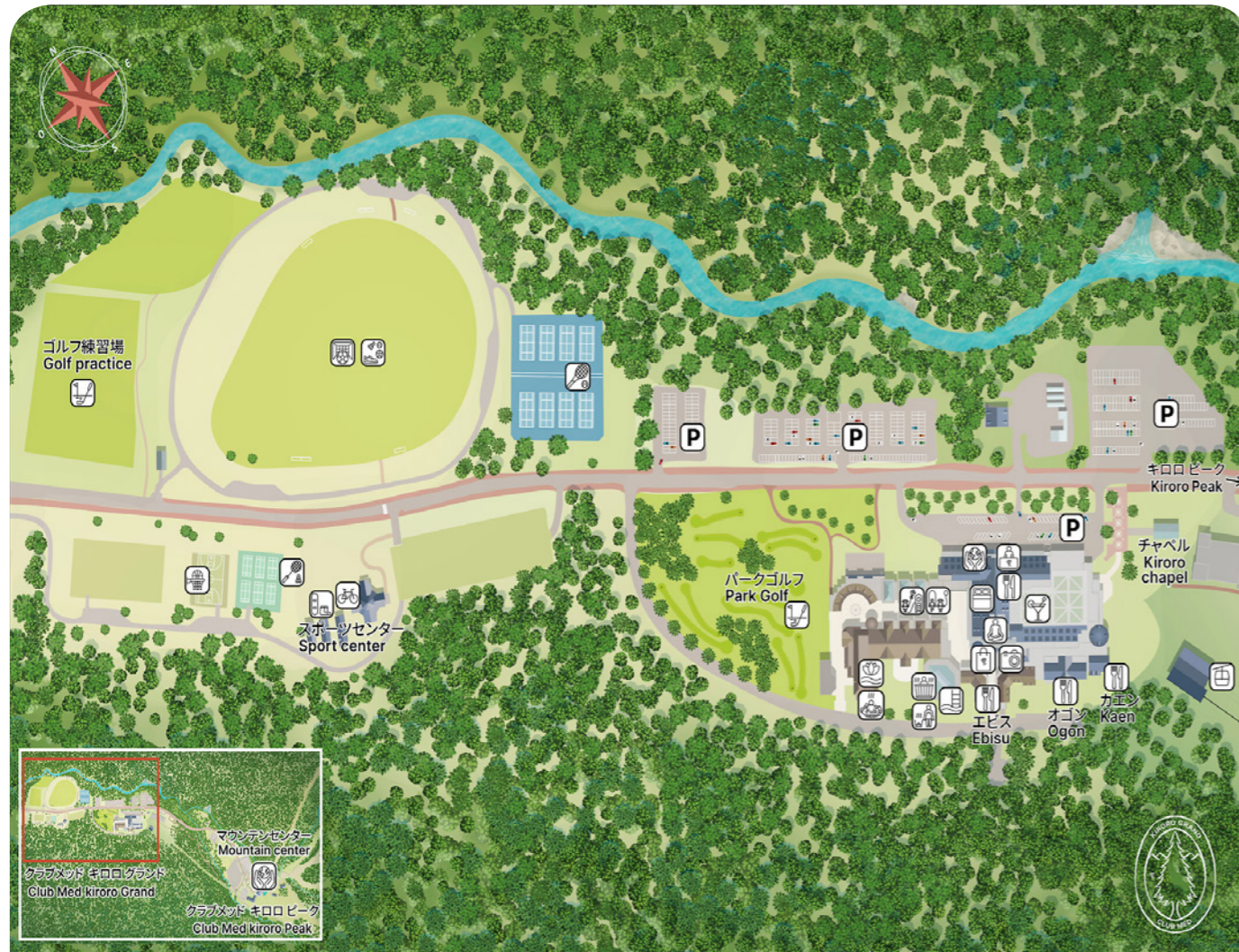
Closed from 31 March 2025 to 29 November 2025. A quintessential dish in Japanese cuisine, Sushi is a highlight at the Ebisu. Pair your meal with local sake or shochu for a truly enhanced flavour journey. An unmissable dining experience to share with friends and family.

**The Kaen\***  
Specialty Restaurant



The irresistible aroma of sizzling Yakiniiku truly captures the essence of this Japanese BBQ delicacy, featuring quality beef cuts & fresh seafood perfectly paired with Hokkaido vegetables, fragrant rice and kimchi. Open for dinner, Kaen offers an authentic setting and dining experience.

# Practical Information



|                      |                                |                            |                     |                                      |                 |
|----------------------|--------------------------------|----------------------------|---------------------|--------------------------------------|-----------------|
| レセプション<br>Front Desk | 駐車場<br>Parking                 | エンターテイメント<br>Entertainment | 大浴場<br>Ofuro        | バasketボール<br>Basket                  | ゴンドラ<br>Gondola |
| 客室<br>Rooms          | フォトカウンター<br>Photographer       | プール<br>Pool                | サウナ<br>Sauna        | フリスビー/ディスクゴルフ<br>Frisbee / Disk Golf |                 |
| レストラン<br>Restaurant  | ディスカバーセンター<br>Discovery Center | ヨガ<br>Yoga                 | ゴルフ<br>Golf         | サッカー<br>Soccer                       |                 |
| バー<br>Bar            | プティクラブ<br>Petit Club           | スパ<br>Spa                  | テニス<br>Tennis       | マウンテンバイク<br>Mountain Bike            |                 |
| プティック<br>La Boutique | ミニクラブ<br>Mini Club             | 温泉<br>Onsen                | バドミントン<br>Badminton | マウンテンボード<br>Mountain Board           |                 |

## Address

### CLUB MED KIRORO GRAND

128-1 Aza-Tokiwa, Akaigawa-mura, Yoichi-gun, Hokkaido  
046-0593, Japan

No minimum age

## CHECK-IN/CHECK-OUT

Times of arrival/departure from the Resort: ·

For GM arrival with stay package / stay package inclusive

- Times of arrival/departure from the Resort: For all stays, arrival between 3pm and 8pm.  
G.M@s who arrive early may be able to have lunch at extra cost, subject to availability.

- Availability of rooms: Between 3pm and 8pm

For GM arrival with flights booked with Club Med:

-Room to be allocated as soon as possible according to availability

-F&B service access to resort facilities and F&B services are included from arrival until departure time ·

Rooms to be vacated by 10 am on day of departure, for departure from the Resort by 5 pm (breakfast and lunch included). Should any of these times change, the revised times will be given in your "Holiday Rendez-Vous".

## Nearest arrival points

➔ Chitose airport (120 mins.) ; Chitose airport (110 mins.) ; Chitose airport - Private transfer (90 mins.)