

Mexico

Cancun Yucatan



Resort highlights

- Relaxing on the white sand beach, or discovering the wonders of Tulum or Chichen Itza**
- Choosing between sailing, stand up paddle board and the flying trapeze
- Seeing your children playing at pirates or little sailors at the Petit Club Med®
- Relaxing in a bath of flower petals at Club Med Spa by L'OCCITANE
- Chilling out in a 64 sq metre Exclusive Collection Space Suite and enjoying customised services*
** UNESCO World Heritage Site.

◆ With Luxury Space

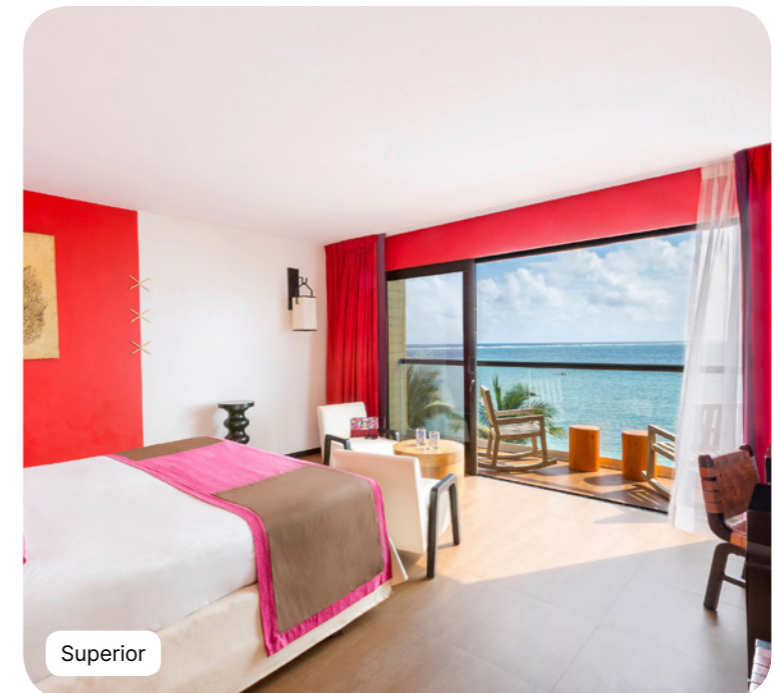


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Accommodation



Superior



Name	Minimum area (sq ft)	Highlights	Capacity
Superior Room - Ocean View, Terrace	419.79	Sea View, Furnished terrace	1 - 2
Family Oasis, Superior Room - Oceanfront	538.2	Sea View, Children's Separate Room, Lounge area, Furnished balcony	3 - 4
Superior Room - Ocean Side	419.79	Sea side, Lounge area, Furnished balcony	1 - 3
Superior Room - Ground Level	344.45	Lounge area, Furnished balcony	1 - 2
Superior Room	419.79	Furnished balcony	1 - 3
Superior Room - Accessible	419.79		1 - 3
Connecting Superior Rooms - Ground Level	688.89	Lounge area, Furnished balcony	4
Connecting Superior Rooms	839.58	Furnished balcony	4 - 6

Equipment

- Air conditioning
- Baby bed (on demand)
- Baby welcome pack
- Telephone
- Television(s)
- Internet
- Kettle - Coffee/tea making facilities
- Mini fridge (non provisioned)
- Iron & ironing-board
- Safe deposit box
- Electricity: 100-127 V

Bathroom

- Shower
- Separate toilets
- Twin vanity sinks
- Hair dryer
- Magnifying mirror
- Amenities : shampoo, shower gel, body lotion

Services

- Luggage service
- Laundry service (extra charge)

Deluxe



Name	Minimum area (sq ft)	Highlights	Capacity
Deluxe Room - Ocean View	419.79	Sea View, Lounge area, Furnished balcony	1 - 3
Connecting Deluxe Rooms - Ocean View	839.58	Sea View, Lounge area, Furnished balcony	4 - 6
Family Oasis, Deluxe Room - Oceanfront	678.13	Sea View, Lounge area, Children's Separate Room, Furnished balcony	3 - 5

Equipment

- Air conditioning
- Baby bed (on demand)
- Baby welcome pack
- Telephone
- Television(s)
- Internet
- Kettle - Coffee/tea making facilities
- Iron & ironing-board
- Safe deposit box
- Electricity: 100-127 V

Bathroom

- Shower
- Separate toilets
- Twin vanity sinks
- Hair dryer
- Magnifying mirror
- Bathrobe
- Slippers
- Amenities : shampoo, shower gel, body lotion
- Amenities accessories : vanity kit, manicure kit, etc.

Services

- Luggage service
- Beach towel
- Laundry service (extra charge)

◆ **Luxury Space**

Enjoy a unique and intimate experience in the Exclusive Collection Space



Your Exclusive Collection Services



Luxury rooms and Suites



Dedicated Conciergerie



Exclusive swimming pool



Private transfer



Exclusive Lounge Bar



Privileged access to all the Resort

Exclusive Collection Space private pool



In a beautiful and secluded environment, this overflow pool is exclusively dedicated to the residents of the Exclusive Collection Space.

Children are under the supervision of their parents or an accompanying adult.

Exclusive Collection Space

Name	Minimum area (sq ft)	Highlights	Capacity
Exclusive Collection Space, Deluxe Room - Garden View	419.79	Garden View, Lounge area, Furnished balcony	1 - 3
Exclusive Collection Space, Connecting Deluxe Rooms - Garden View	839.58	Garden View, Lounge area, Furnished balcony	4 - 6
Exclusive Collection Space, Family Suite - Sea View	1033.34	Sea View, Children's Separate Room, Living Room, Furnished balcony	3 - 4
Exclusive Collection Space, Suite - Sea View	688.89	Sea View, Living Room, Furnished balcony	1 - 2

Equipments

- Air conditioning
- Alarm clock
- Telephone
- Television(s)
- Espresso machine
- Kettle - Coffee/tea making facilities
- Iron & ironing-board
- Safe deposit box
- Electricity: 100-127 V

Bathroom

- Shower
- Twin vanity sinks
- Bathrobe
- Slippers
- Hair dryer
- Magnifying mirror
- Separate toilets
- Heated towel rail
- Amenities accessories : vanity kit, manicure kit, etc.
- Spa brand amenities : shampoo, shower gel, body lotion

Services

- Champagne served by the glass at 6pm in the private lounge
- Reserved pool for G.M® who are in Exclusive Collection space
- Your luggage delivered to and picked up from your Suite
- Room Service included for continental breakfast
- Priority booking at the Club Med Spa
- Private bar and snacking at the conciergerie
- Concierge service
- Room service (at extra cost) from 11 a.m to 11 p.m
- Premium Wi-Fi
- Priority booking at the Speciality Restaurant
- Lunch offered if early arrival (prior to 3.00pm)
- Turndown Service
- Beach towel
- Laundry service (extra charge)
- Cleaning on demand

Sports & Activities**



Water Sports

	Group lessons	Free access	At extra cost class	Min. age (years)	Dates available
Scuba diving*	Intermediate/advanced		✓	8 years old	Always
Sailing school	Initiation group lessons			10 years old	Always
Snorkeling		✓		8 years old	Always
Kayak	Free access			14 years old	Always
Stand up Paddle	Free access			14 years old	Always

*on demand (at extra cost)
 **depending on weather conditions



Land Sports & Leisure

	Group lessons	Free access	At extra cost class	Min. age (years)	Dates available
Archery School	Initiation group lessons			6 years old	Always
Fitness School	Group lessons for all levels / Initiation group lessons			8 years old	Always
Golf (green fees) *	All levels / Initiation		✓	11 years old	Always
Pickleball		✓		4 years old	Always
Bocce ball	Free access				Always
Horseback jungle discovery*		✓	✓	6 years old	Always
Flying Trapeze School with circus activities		✓		4 years old	Always
Cardio-Training	Free access			18 years old	Always
Team sports	Free access			8 years old	Always
Entertainment		✓			Always
Swimming Pool Activities	Group lessons for all levels / Free access			11 years old	Always
Dance classes					Always
Cooking demonstrations					Always
Minigolf	Free access				Always
Table tennis	Free access				Always
Art & Wine*			✓		Always
Wine tasting with Sommelier*			✓		Always
Excursion*		✓	✓		Always

*on demand (at extra cost)

**depending on weather conditions

*** Pre-bookable green fees packages at extra cost

Swimming pools



Family Pool

Outdoor pool



Right next to the Aguamarina buildings, dedicated to families, this pool is reserved exclusively for parents and children.

Water games and lounge-cabins set the happy scene, creating a really great atmosphere.

Children are under the supervision of their parents or an accompanying adult.

Depth (min./max.): 0.984252m / 4.265092m

Children's swimming pool with water games

Outdoor pool



Laughter rings out from the pool. Your children can't wait to splash and play: water jets, play stations and slides are endlessly entertaining for the little ones at Petit Club Med and Mini Club Med.

Main swimming pool

Outdoor pool



This swimming pool is ideally located between the sea and the lagoon, in the heart of the Resort. For your comfort it is equipped with loungers, umbrellas and showers.

Depth (min./max.): 3.28084m / 5.577428m

Splash Park

Outdoor pool

A vibrant oasis adapted to each age range and inspired by Mexico's natural wonders.

Club Med Spa by L'OCCITANE*

Spa
L'OCCITANE

The promise of an escape to the heart of the mysterious Provence, a sensory encounter with the Mediterranean art of living, sunny landscapes, aroma of lavender and sweet almond. An experience of total relaxation, the marriage of authentic ingredients and ancestral techniques.



*on demand (at extra cost)

Excursions*



Nature getaways :

Snorkel with sea turtles

Connecting with culture :

Chichen Itza and Valladolid / Coba's secrets, a jungle adventure / Tulum and Cenote / Ancient Kingdom of Ek'Balam

Sense of adventure :

Boating in the Mangrove / Fishing / Treasures of Isla Mujeres

Made to measure :

Charter boats / Yucatan is yours

*on demand (at extra cost)

Children



Children's Clubs

Age	Name	Included Activities	By request at an extra charge	Dates available
0 to 2 years	Baby Club Med®*	Creative workshops, Baby Gym, Early learning, Walks		From 13-12-2024 to 30-12-2026
2 to 3 years	Petit Club Med*	Evening, Show time, Creative workshops, Early learning, Walks		Always
4 to 10 years	Mini Club Med +	Fun activities, Group lessons, Flying trapeze group lessons, Group lessons, Snorkelling group classes, Evening, Yoga, Show time, Mini Club Talent Show, Petit Chef Program		Always
11 to 13 years	Teens Club Med 11-13 years old	New activities, Group lessons, Flying trapeze group lessons, Group lessons, Snorkeling, Yoga, Show time		Always
14 to 17 years	Chill Pass Club Med 14-17 years old	New activities, Group lessons, Flying trapeze group lessons, Group lessons, Snorkelling group classes, Yoga, Show time		Always

*on demand (at extra cost)

Children's activities

Age	Included Activities	By request at an extra charge
0 to 2 years	Pool free access, Family "Big Snack"	
2 to 3 years	Club Med Amazing Family!, Pool free access, Family show time, Family "Big Snack"	
4 to 10 years	Club Med Amazing Family!, Pool free access, Family show time, Minigolf, Family "Big Snack", Family Arts & Crafts, Family tournaments & games, Family water fun, Free access to sailing	Learn Golf
11 to 13 years	Club Med Amazing Family!, Pool free access, Family show time, Family "Big Snack", Family Arts & Crafts, Family tournaments & games, Family water fun, Free access to sailing	Family Spa
14 to 17 years	Club Med Amazing Family!, Pool free access, Family show time, Family "Big Snack", Family Arts & Crafts, Family tournaments & games, Family water fun, Free access to sailing	Family Spa



Children's services

Age	Included activities & facilities	On demand activites & facilities (at extra cost)
0 to 2 years	Club Med Baby Welcome, Infirmary service, Lifeguard	
2 to 3 years	Infirmary service, Lifeguard, Facilitate your arrival	Evening Service, Pyjamas Club
4 to 10 years	Infirmary service, Lifeguard, Facilitate your arrival	Pyjamas Club

Restaurants & Bars



Bars

The Soluna

Main bar

Taco Arte, Beach Lounge

Beach Lounge Bar

Jade Exclusive Collection Lounge Bar

Exclusive Collection Bar

Las Velas

Pool bar

La Bodega

Wine Bar

Marina

Pool bar

Restaurants

The Hacienda

Main Restaurant



At the heart of the Resort, with views of the pool and lagoon, La Hacienda serves up a mix of international and Mexican cuisine. Take your pick from five dining areas, and relish in fresh crunchy tostadas and a tempting array of à la minute dishes from our live cooking stations.

The Estancia

Specialty Restaurant



Savour the smoky aroma of expertly grilled beef at La Estancia, alfresco on our oceanfront terrace or indoors. In this romantic setting, pair our renowned Bife de Chorizo, showcasing the best of Argentinian cuisine, with a fine wine for an unforgettable gourmet experience.

Taco Arte, Beach Lounge

Specialty Restaurant



Discover this picturesque restaurant featuring truly authentic Mexican cuisine and oceanfront seating. From breakfast through to dinner, you'll enjoy a unique beachfront setting including three different seating areas offering three distinct ambiances: the restaurant, the bar lounge and the wine cellar, with a selection of à la carte wines.

Insider tip: our hand-crafted tacos and fresh guacamole are free-flowing and world famous! Reservations required for dinner only.

The Crêperie

Pool Restaurant



The La Crêperie Snack restaurant, just steps away from the main pool and beach, offers an enticing array of treats. Indulge in chocolate crêpes, juicy fruits, and savoury wraps. Delicious snacks are available all day, perfect whether you're on the go, by the pool or on the beach.

Practical Information



Front desk Réception	Nursery Infirmierie	Discovery Center Espace Découverte	Fitness	Beach soccer	Pickleball	Snorkeling
Rooms Chambres	La boutique	Theatre Théâtre	Yoga	Beach volley	Sailing Voile	Flying Trapeze Trapèze
Restaurant	Meeting Room Salle de réunion	Pool Piscine	Cardio Training	Basketball	Kayak	Pickleball
Bar	Kids Playground	Splash Park	Bocceball Pétanque	Mini Golf	Paddle	
Wine cellar Cave à vins	Kid's Club	Club Med Spa	Archery Tir à l'arc	Table tennis Tennis de table	Scuba diving Plongée Bouteille	

Address

CLUB MED CANCUN
PUNTA NIZUC, ESTADO DE QUINTANA ROO CANCUN, Yucatan
77500, Mexico

No minimum age

Hygiene & Safety

Safe Together. Club Med has implemented new hygiene and safety measures to offer you peace of mind and a most joyful experience.

Easy Arrival

Easy Arrival service*
Register & manage your details online, we will have everything ready for your arrival :
Easy Check in – check out
Children's club enrolment
Club Med online Account
Available on your Member Space
*Selection of services according to Resorts

Check-in/Check-out

For all stays, arrival between 4pm and 8 pm. G.M@s who arrive early may be able to have lunch at extra cost, subject to availability.
Rooms available during the afternoon.
Rooms to be vacated by 10 am on day of departure, for departure from the Resort at 3 pm (breakfast and lunch included).
Should any of these times change, the revised times will be given in your "Holiday Rendez-Vous".

Transfers

➔ Transfer to/ from Cancun airport (20 min.)

My Club Med App

My Club Med App : All you need is My Club Med App - your ideal travel companion to prepare and organize your stay. Discover the Resort map, facilities and activities, and enjoy dedicated services to make the most of your stay.
Download My Club Med App on the App Store or Google Play.