

Japan

Kiroro Grand



Resort highlights

- Encounter undiscovered culture as you visit native Hokkaido and experience an enchanted forest inspired design
- Enjoy a cultural fusion of French and Hokkaido culture and cuisines with our international F&B offerings
- Soak into an authentic Japanese onsen experience at Club Med's First Japanese Onsen
- Indulge in the calming warmth of water from natural hot springs, and let your muscles relax



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Accommodation



Superior



Name	Minimum area (sq ft)	Highlights	Capacity
Superior Room	387.5		1 - 2
Junior Family Superior Room	398.26		1 - 3
Family Superior Room	452.08		1 - 4

Equipment

- Air conditioning
- Telephone
- Television(s)
- Internet
- Kettle - Coffee/tea making facilities
- Mini fridge (non provisioned)
- Iron & ironing-board
- Umbrellas
- Safe deposit box
- Heating
- Electricity: 100-127 V

Bathroom

- Bathtub
- Hair dryer
- Amenities : shampoo, shower gel, body lotion
- Bathrobe
- Slippers

Services

- Concierge service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing

Deluxe



Name	Minimum area (sq ft)	Highlights	Capacity
Junior Family Deluxe Room	462.85	Living Room	1 - 3
Junior Family Deluxe Room - Tatami	699.65	Living Room, Balcony	1 - 3

Equipment

- Air conditioning
- Telephone
- Sofa
- Television(s)
- Internet
- Kettle - Coffee/tea making facilites
- Mini fridge (non provisioned)
- Iron & ironing-board
- Umbrellas
- Safe deposit box
- Baby bed(s) 1.9 by 3.9 feet
- Heating
- Electricity: 100-127 V

Bathroom

- Hair dryer
- Bathrobe
- Slippers
- Bathtub
- Amenities : shampoo, shower gel, body lotion

Services

- Concierge service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing
- Minibar (non-alcoholic drinks) - refilled weekly

Suite



Name	Minimum area (sq ft)	Highlights	Capacity
Junior Family Suite - Mobility Accessible	645.83	Living Room	1 - 3
Junior Family Suite	645.83	Living Room	1 - 3
Family Suite	775	Living Room	1 - 4
Master Family Suite	1496.18	Living Room, Children's Separate Room	1 - 5

Equipment

- Air conditioning
- Telephone
- Television(s)
- Internet
- Kettle - Coffee/tea making facilities
- Iron & ironing-board
- Umbrellas
- Safe deposit box
- Heating
- Electricity: 100-127 V

Bathroom

- Shower
- Hair dryer
- Bathtub
- Bathrobe
- Slippers
- Spa brand amenities : shampoo, shower gel, body lotion

Services

- Lunch offered if early arrival (prior to 3.00pm)
- Room Service included for continental breakfast
- Priority booking at the Club Med Spa
- Concierge service
- Turndown Service
- Laundry service (extra charge)
- Luggage service
- Cleaning service at a time of your choosing
- Priority booking at the Speciality Restaurant
- Minibar (non-alcoholic drinks) - refilled daily

Sports & Activities**



Land Sports & Leisure

	Group lessons	Free access	At extra cost class	Min. age (years)	Dates available
Golf*	All levels		✓	8 years old	Always
Frisbee					Always
Biking		✓		14 years old	Always
Hiking	All levels			4 years old	Always
Swimming Pool		✓			Always
Traditional Japanese Onsen		✓			Always
Fitness	Group lessons for all levels			16 years old	Always
Mountain board		✓		11 years old	Always
Park golf		✓		8 years old	Always
Tennis	Group lessons for all levels			4 years old	Always
Yoga	Group lessons for all levels / All levels			8 years old	From 28-06-2025 to 27-09-2025
Cardio-Training	Free access			16 years old	Always
Disc golf		✓		12 years old	Always
Team sports	Free access			8 years old	Always
Table tennis	Free access				Always
Entertainment		✓			Always
Herbal Tea Class					Always
Excursion*		✓	✓		Always

*On demand (at extra cost)
**Depending on weather conditions
*** Pre-bookable green fees packages at extra cost

Swimming pools



Indoor swimming pool

Indoor pool



Enjoy a refreshing swim in the heated pool, designed for both relaxation and exercise with various zones:

- Adult Pool Area
- Kids Pool Area

Children are under the supervision of their parents or an accompanying adult.

Heated

Club Med Spa by Mandara*



Discover one of the most ancient of Asian rituals, blending beauty and exotic luxury. Combining Balinese traditions and European techniques, Mandara makes the art of treatment an experience of generosity. Since the dawn of time, this passion for equilibrium and the moment of grace touches the very soul.



*On demand (at extra cost)

Excursions*



Nature getaways :

Blue Cave Cruise Boat & Rafting

Connecting with culture :

Music Box DIY / Otaru cruising boat - Night / Glassblowing / Horse riding / Kimono Rental / Otaru cruising boat - Day

*On demand (at extra cost)

Children



Children’s Clubs

Age	Name	Included Activities	By request at an extra charge	Dates available
2 to 3 years	Petit Club Med*	Creative workshops, Early learning, Walks		Always
4 to 10 years	Mini Club Med +	Yoga , Hiking walks, Tennis group lessons		Always
11 to 13 years	Teens Club Med	New activities, Yoga , Hiking walks, Tennis group lessons		Always
14 to 17 years	Club Med Chill Pass	New activities, Yoga , Disc golf, Hiking walks, Tennis group lessons		Always

*On demand (at extra cost)

Children’s activities

Age	Included Activities	By request at an extra charge
2 to 3 years	Nature quest, Family show time, Family "Big Snack"	
4 to 10 years	Nature quest, Club Med Amazing Family!, Family show time, Free access to golf Resort's facilities, Family "Big Snack"	
11 to 13 years	Nature quest, Club Med Amazing Family!, Family show time, Free access to golf Resort's facilities, Family "Big Snack"	
14 to 17 years	Nature quest, Club Med Amazing Family!, Family show time, Free access to golf Resort's facilities, Accompanied rides, Family "Big Snack"	

Children’s services

Age	Included activities & facilities	On demand activites & facilities (at extra cost)
0 to 2 years	Baby equipment kit, Lifeguard	
2 to 3 years	Baby equipment kit, Lifeguard	Pyjamas Club
4 to 10 years	Lifeguard	Pyjamas Club

Restaurants & Bars



Bars

Yotei
Main bar

Restaurants

Yoichi
Main Restaurant



Discover our signature buffet and relish Japanese delicacies made from the finest seafood, alongside a tempting selection of Asian and international dishes, all fresh from our live cooking stations. The contemporary decor pays tribute to the enchanting beauty of Hokkaido's forests.

The Ogon
Specialty Restaurant



Immerse in the tradition of comforting hotpots at Ogon. Drawing inspiration from Japanese, Korean, Chinese, and Thai cuisines, this interactive dining experience showcases fresh Otaru seafood, Hokkaido meat, and vegetables. A must-try dining experience to share with loved ones.

The Ebisu*
Specialty Restaurant



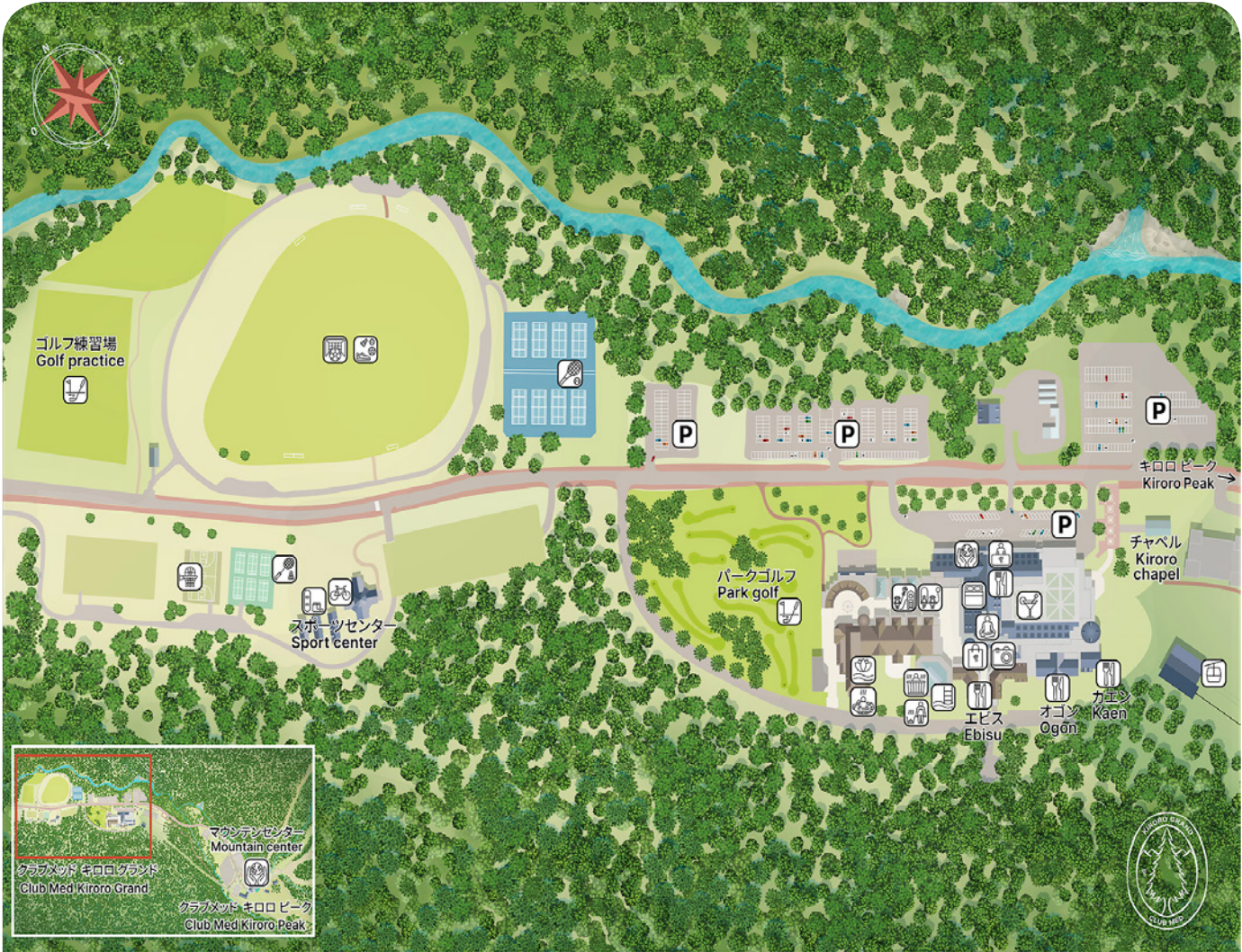
Closed from 31 March 2025 to 29 November 2025. A quintessential dish in Japanese cuisine, Sushi is a highlight at the Ebisu. Pair your meal with local sake or shochu for a truly enhanced flavour journey. An unmissable dining experience to share with friends and family.

The Kaen*
Specialty Restaurant



The irresistible aroma of sizzling Yakiniiku truly captures the essence of this Japanese BBQ delicacy, featuring quality beef cuts & fresh seafood perfectly paired with Hokkaido vegetables, fragrant rice and kimchi. Open for dinner, Kaen offers an authentic setting and dining experience.

Practical Information



レセプション Front Desk	P 駐車場 Parking	エンターテインメント Entertainment	大浴場 Ofuro	バスケットボール Basket	ゴンドラ Gondola
客室 Rooms	フォトカウンター Photographer	プール Pool	サウナ Sauna	フリスビー / ディスクゴルフ Frisbee / Disk Golf	
レストラン Restaurant	ディスカバーセンター Discovery Center	ヨガ Yoga	ゴルフ Golf	サッカー Soccer	
バー Bar	プティクラブ Petit Club	スパ Spa	テニス Tennis	マウンテンバイク Mountain Bike	
ブティック La Boutique	ミニクラブ Mini Club	温泉 Onsen	バドミントン Badminton	マウンテンボード Mountain Board	

Address

CLUB MED KIRORO GRAND
128-1 Aza-Tokiwa, Akaigawa-mura, Yoichi-gun, Hokkaido
046-0593, Japan

No minimum age

Facilitate Your Arrival

- Easy Arrival service*
Register & manage your details online, we will have everything ready for your arrival :
Easy Check in – check out
Children's club enrolment
Club Med online Account
Available on your Member Space
*Selection of services according to Resorts

Check-in/Check-out

- Times of arrival/departure from the Resort: ·
For GM arrival with stay package / stay package inclusive
- Times of arrival/departure from the Resort: For all stays, arrival between 3pm and 8pm.
G.M@s who arrive early may be able to have lunch at extra cost, subject to availability.
- Availability of rooms: Between 3pm and 8pm
For GM arrival with flights booked with Club Med:
-Room to be allocated as soon as possible according to availability
-F&B service access to resort facilities and F&B services are included from arrival until departure time ·
Rooms to be vacated by 10 am on day of departure, for departure from the Resort by 5 pm (breakfast and lunch included). Should any of these times change, the revised times will be given in your "Holiday Rendez-Vous".

Nearest arrival points

- ✈ Chitose airport (120 min.) ; Chitose airport (110 min.) ; Chitose airport - Private transfer (90 min.)

My Club Med App

My Club Med App : All you need is My Club Med App - your ideal travel companion to prepare and organize your stay. Discover the Resort map, facilities and activities, and enjoy dedicated services to make the most of your stay.
Download My Club Med App on the App Store or Google Play.