

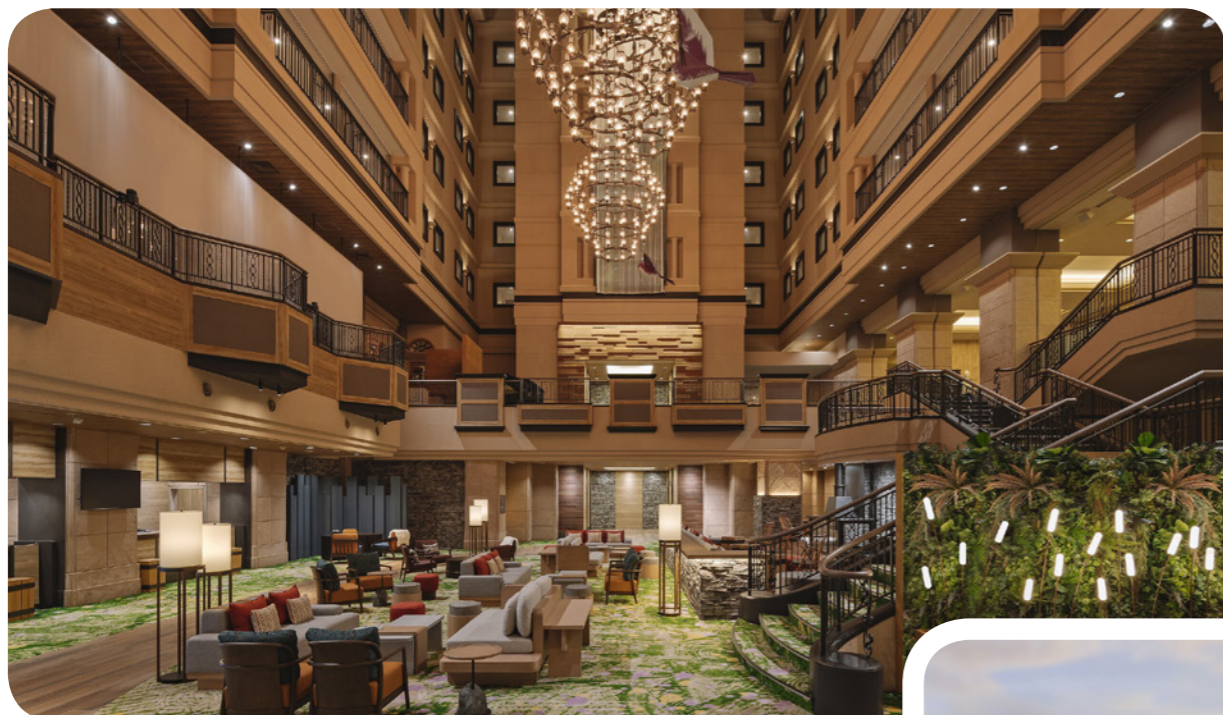
Japan

Kiroro Grand



Resort highlights

- Encounter undiscovered culture as you visit native Hokkaido and experience an enchanted forest inspired design
- Soak into an authentic Japanese onsen experience at Club Med's First Japanese Onsen
- Enjoy a cultural fusion of French and Hokkaido culture and cuisines with our international F&B offerings
- Indulge in the calming warmth of water from natural hot springs, and let your muscles relax

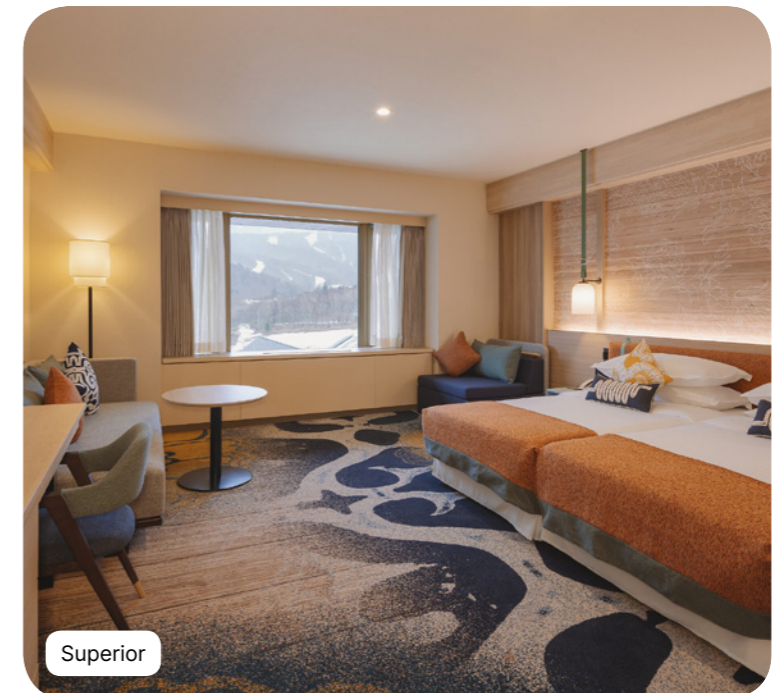


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Accommodation



Superior



Name	Minimum area (sq ft)	Highlights	Capacity
Superior Room	387.5		1 - 2
Junior Family Superior Room	398.26		1 - 3
Family Superior Room	452.08		1 - 4

Equipment

- Air conditioning
- Telephone
- Television(s)
- Internet
- Kettle - Coffee/tea making facilities
- Mini fridge (non provisioned)
- Iron & ironing-board
- Umbrellas
- Safe deposit box
- Heating
- Electricity: 100-127 V

Bathroom

- Bathtub
- Shower
- Hair dryer
- Amenities : shampoo, shower gel, body lotion
- Bathrobe
- Slippers

Services

- Concierge service
- Luggage service
- Laundry service (extra charge)
- Cleaning on demand

Deluxe



Name	Minimum area (sq ft)	Highlights	Capacity
Junior Family Deluxe Room	462.85		1 - 3
Junior Family Deluxe Room - Tatami	699.65	Balcony	1 - 3

Equipment

- Air conditioning
- Telephone
- Sofa
- Television(s)
- Internet
- Kettle - Coffee/tea making facilities
- Mini fridge (non provisioned)
- Iron & ironing-board
- Umbrellas
- Safe deposit box
- Baby bed(s) 1.9 by 3.9 feet
- Heating
- Electricity: 100-127 V

Bathroom

- Shower
- Hair dryer
- Amenities : shampoo, shower gel, body lotion
- Slippers
- Bath tub
- Bathrobe

Services

- Concierge service
- Luggage service
- Minibar (non-alcoholic drinks) - refilled weekly
- Laundry service (extra charge)
- Cleaning on demand

Suite



Name	Minimum area (sq ft)	Highlights	Capacity
Junior Family Suite - Mobility Accessible	645.83		1 - 3
Junior Family Suite	645.83		1 - 3
Family Suite	775		1 - 4
Master Family Suite	1496.18		1 - 5

Equipment

- Air conditioning
- Telephone
- Television(s)
- Internet
- Kettle - Coffee/tea making facilities
- Iron & ironing-board
- Umbrellas
- Safe deposit box
- Heating
- Electricity: 100-127 V

Bathroom

- Bathtub
- Shower
- Bathrobe
- Slippers
- Hair dryer
- Spa brand amenities : shampoo, shower gel, body lotion

Services

- Room Service included for continental breakfast
- Priority booking at the Club Med Spa
- Concierge service
- Priority booking at the Speciality Restaurant
- Minibar (non-alcoholic drinks) - refilled daily
- Luggage service
- Turndown Service
- Laundry service (extra charge)
- Cleaning on demand

Sports & Activities**



Land Sports & Leisure

	Group lessons	Free access	At extra cost class	Min. age (years)	Dates available
Golf*	All levels		✓	8 years old	Always
Frisbee					Always
Biking		✓		8 years old	Always
Hiking	All levels			4 years old	Always
Swimming Pool	Initiation group lessons			16 years old	Always
Fitness	Group lessons for all levels			16 years old	Always
Mountain board		✓		11 years old	Always
Park golf		✓		8 years old	Always
Tennis	Group lessons for all levels			4 years old	Always
Yoga	Group lessons for all levels / All levels			8 years old	From 28-06-2025 to 27-09-2025
Cardio-Training	Free access			18 years old	Always
Disc golf		✓		12 years old	Always
Team sports	Free access			8 years old	Always
Table tennis	Free access				Always
Entertainment		✓			Always
Herbal Tea Class					Always
Excursion*		✓	✓		Always

*on demand (at extra cost)
 **depending on weather conditions
 *** Pre-bookable green fees packages at extra cost

Japan

Kiroro Grand



Club Med Spa by Mandara*



Discover one of the most ancient of Asian rituals, blending beauty and exotic luxury. Combining Balinese traditions and European techniques, Mandara makes the art of treatment an experience of generosity. Since the dawn of time, this passion for equilibrium and the moment of grace touches the very soul.



*on demand (at extra cost)

Excursions*



Nature getaways :

Blue Cave Cruise Boat & Rafting

Connecting with culture :

Music Box DIY / Otaru cruising boat - Night / Glassblowing / Horse riding / Kimono Rental / Otaru cruising boat - Day

:

Sense of adventure

*on demand (at extra cost)

Children



Children's Clubs

Age	Name	Included Activities	By request at an extra charge	Dates available
2 to 3 years	Petit Club Med*	Creative workshops, Early learning, Walks		Always
4 to 10 years	Mini Club Med +	Yoga , Hiking walks, Tennis group lessons, Mountain biking		Always
11 to 13 years	Teens Club Med	New activities, Yoga , Hiking walks, Tennis group lessons		Always
14 to 17 years	Club Med Chill Pass	New activities, Yoga , Disc golf, Hiking walks, Tennis group lessons		Always

*on demand (at extra cost)

Children's activities

Age	Included Activities	By request at an extra charge
2 to 3 years	Nature quest, Family show time, Family "Big Snack"	
4 to 10 years	Nature quest, Club Med Amazing Family!, Family show time, Free access to golf Resort's facilities, Family "Big Snack"	
11 to 13 years	Nature quest, Club Med Amazing Family!, Family show time, Free access to golf Resort's facilities, Family "Big Snack"	
14 to 17 years	Nature quest, Club Med Amazing Family!, Family show time, Free access to golf Resort's facilities, Family "Big Snack"	

Children's services

Age	Included activities & facilities	On demand activites & facilities (at extra cost)
0 to 2 years	Club Med Baby Welcome	
2 to 3 years	Infirmary service, Lifeguard	Pyjamas Club
4 to 10 years	Infirmary service, Lifeguard	Pyjamas Club

Restaurants & Bars



Bars

Yotei

Main bar

Restaurants

Yoichi

Main Restaurant



The International Restaurant at Club Med Kiroro Grand is a versatile space with flexible themed zones and 4 dining rooms for guests to enjoy an international spread, expertly whipped up by our internationally trained chefs.

The Ogon

Specialty Restaurant



Specialising in comforting and delectable hot pots, spoil yourself as you go on a gastronomical adventure around Asia, inspired by the cuisines from Japan, Korean, China and Thailand. Featuring fresh Otaru seafood and Hokkaido meat and vegetables, get ready for a burst of flavours to excite your taste buds.
Closed for Summer season (June-November)

The Ebisu*

Specialty Restaurant



Gather with friends at our Sushi Specialty Restaurant for a casual dine-in experience after a day out from skiing.
*At extra cost

The Kaen*

Specialty Restaurant



Indulge in a sumptuous grilled feast, with our must try Kuroge Wagyu Cross Karubi a well marbled thin sliced beef that is succulent, or our Boneless Short Rib, both from our renowned Tokachi farm in Hokkaido. Paired with fresh Hokkaido vegetables and local rice, it'll be a hearty meal to remember.
*At extra cost
Closed for Summer season (June-November)

Practical Information



Address

CLUB MED KIRORO GRAND

128-1 Aza-Tokiwa, Akaigawa-mura, Yoichi-gun, Hokkaido
046-0593, Japan

No minimum age

Hygiene & Safety

Safe Together. Club Med has implemented new hygiene and safety measures to offer you peace of mind and a most joyful experience.

Easy arrival

Easy Arrival service*

Register & manage your details online, we will have everything ready for your arrival :

Easy Check in – check out

Children's club enrolment

Club Med online Account

Available on your Member Space

*Selection of services according to Resorts

Check-in/Check-out

Times of arrival/departure from the Resort: ·

For GM arrival with stay package / stay package inclusive

- Times of arrival/departure from the Resort: For all stays, arrival between 3pm and 8pm.
G.M@s who arrive early may be able to have lunch at extra cost, subject to availability.

- Availability of rooms: Between 3pm and 8pm

For GM arrival with flights booked with Club Med:

-Room to be allocated as soon as possible according to availability

-F&B service access to resort facilities and F&B services are included from arrival until departure time ·

Rooms to be vacated by 10 am on day of departure, for departure from the Resort by 5 pm (breakfast and lunch included). Should any of these times change, the revised times will be given in your "Holiday Rendez-Vous".

Nearest arrival points

➔ Chitose airport (110 min.) ; Chitose airport (120 min.) ; Chitose airport - Private transfer (90 min.)

My Club Med App

My Club Med App : All you need is My Club Med App - your ideal travel companion to prepare and organize your stay. Discover the Resort map, facilities and activities, and enjoy dedicated services to make the most of your stay.

Download My Club Med App on the App Store or Google Play.